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Anti-money laundering and counter terrorism financing

The anti-money laundering and counter-terrorism financing (AML/CTF) reforms are aimed at addressing the risk of money laundering in Australia and the threat to national security caused by the financing of terrorism.

Complying with the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* is the responsibility of super trustees, such as ARIA.

Part of the legislation specifies we must have a strong customer identification process in place which is known as **Know Your Customer (KYC)**. This applies to all ARIA's schemes and we need to be sure of the member's identity when we deal with them.

How does this affect you as the employer?

We rely on member information from your agency, such as the member's legal name and date of birth, to be accurate. Therefore, it's important that you check the identity of new or returning employees – this may already be part of your standard recruitment process.

These checks can include:

- > citizenship
- > formal qualifications
- > security and character clearances (including National Police Check).

Current topics

Update on member statement distribution

We are pleased to let you know we have distributed the majority of CSS, PSS and PSSap member statements. We expect to distribute all remaining member statements by 31 December 2008. We will give you updates through **Employer news** and the news section of the employer website.

PSSap

PSS

CSS

Coming up

Same sex legislation will be implemented soon. We will bring you the latest developments as soon as they are reported.

Building great relationships

We are committed to great customer service and have recently welcomed Scott James and Maureen O'Connell as employer relationship managers. Scott joined us from the PSSap communications team and Maureen from the PSS/CSS contact centre.

Scott and Maureen will be your Employer Service representatives, and they will give you help if you need to escalate an issue. They will make sure you have a dedicated communication source, to listen and help you with any issues you may have with our service or systems. You can also give them updates on changes to your work environment which could affect superannuation payments or member information being received.

They will concentrate on building partnerships with an eye on the future. Their goal is to establish a cooperative, long-term mutually beneficial relationship with all employers and they will be making contact with you soon.

Employer Services Online (ESO) update

ESO errors

'Errors' and 'warnings' help you make sure we get the best quality data about members.

Contact us for help with any errors you are having trouble with. Email the details of the error to employer.help@comsuper.gov.au or call us on 6272 9993.

By giving us these details in an email we can help you as well as record and track your ESO error history. If our report indicates you are experiencing regular errors, Scott or Maureen will contact you to discuss and follow up your concerns or issues you have with the ESO system.

At Work For You update

Book now for employee workshops in 2009

We can come to your workplace (if there are enough members onsite) to present an overview of the schemes to help your employees make the most of their super. Our At Work for You team has started scheduling visits for the 2009 workshop program.

For more information or to request a workplace workshop email atworkforemployers@aria.gov.au or call 02 6263 6999.

Our public workshop dates for 2009 will be on the scheme websites in mid-January.

Remaining workshops for 2008

City	Location	Date and time	Scheme
Canberra	Rydges Lakeside	2 December at 9.30am	PSSap
Canberra	Rydges Lakeside	3 December at 9:30am	CSS

Contact details



Employer Help Desk

Email employer.help@comsuper.gov.au
Phone 02 6272 9993
Fax 02 6272 9816
Web www.aria.gov.au
(select Employer Centre)

At Work for You

Email atworkforemployers@aria.gov.au
Phone 02 6263 6999

Are you issuing CMAPS?



For more information on **Confidential Medical and Personal Statement (CMAPS)** forms issuing requirements please read our recent article in the July **Employer News**.

Our employer relationship managers will be contacting you soon about your CMAPS issuing process.

- > If there is something you would like covered in Employer News Email employer.help@comsuper.gov.au
- > If you would like to receive Employer News email supernews@comsuper.gov.au